

MASSTrans - 2017 Frontline Conference Registration

Email or mail completed registration and payment to:
 CWTA • 951 Casa Rd • Cadillac MI 49601
 Phone: 231.308.3748 • conference@masstrans.org
 Make checks payable to: **MASSTrans**

**Deadline for Registration:
 July 21, 2017**

Part I—PARTICIPANT

Please print clearly and use one form per person. You can register on-line. Go to www.masstrans.org today!

Last Name: _____ First Name: _____

Organization: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Phone:(_____) _____ E-Mail: _____

First-Time Attendee? (circle one) Yes No

Part II—SESSION OPTIONS

Please choose either the traditional conference or one of the intensive dispatch trainings. (All intensive options also include access to traditional frontline sessions when time allows.)

	<u>Member</u>	<u>Non-Member</u>
1. FRONTLINE Conference Fri Aug 11—Sun Aug 13	\$150 <input type="radio"/>	\$245 <input type="radio"/>
2. RouteMatch / 3 Day Intensive Dispatch Training & Frontline Conference Thurs Aug 10—Sun Aug 13	\$200 <input type="radio"/>	\$295 <input type="radio"/>
3. PCTrans Thursday Intensive & Frontline Conference Thurs Aug 10—Sun Aug 13 (See Agenda for Details)	\$200 <input type="radio"/>	\$295 <input type="radio"/>
4. Accident Investigation & Frontline Conference (Managers/Supervisors Only) Fri Aug 11 & Sat Aug 12	\$150 <input type="radio"/>	\$245 <input type="radio"/>

Part III—GUESTS

We ask all guests to register for safety reasons, even if meals are not required. Please indicate age if under 13. If you add guests meals, this includes all planned conference meals. See Conference Agenda for meal times.

If you selected Agency Pay on your form, the agency will be responsible for all guest costs.

Guest: _____ Age: _____

Guest: _____ Age: _____

Guest: _____ Age: _____

Guest: _____ Age: _____

Guest: _____ Age: _____

Guest: _____ Age: _____

Guest: _____ Age: _____

(SEE PAGE 2)

MASSTrans - 2017

Frontline Conference

Registration - Page 2

Part III—GUEST ...continued

Meal Options (Check appropriate box)

- Guest(s) Adult Conference _____ Number of Guests x \$60 = \$ _____
- Kids Guest Full Conference _____ Number of Kids x \$30 = \$ _____
- Guest (s) Adult—*One Day _____ Number of Guests for Friday x \$30 = \$ _____
- Guest (s) Adult—*One Day _____ Number of Guests for Saturday x \$30 = \$ _____
- Kids Guest—*One Day _____ Number of Kids for Friday x \$15 = \$ _____
- Kids Guest—*One Day _____ Number of Kids for Saturday x \$15 = \$ _____

TOTAL = \$ _____

*For one day meal tickets, select either Friday or Saturday.

Kids 3 and under are FREE; Kids ages 4—12 are “Kid” Rate; Kids 13 and up are “Adult” Rate.

Part IV—PAYMENT METHOD

Total Registration Fee: \$ _____

Payment Method: Check Visa MasterCard Agency Pay—Director’s Signature Required

Credit Card #: _____

Director’s Signature

Exp. Date: _____ Security Code: _____

Signature: _____

PLEASE NOTE: REGISTRATION IS NOT COMPLETE UNTIL ALL PAYMENTS RECEIVED.

Registration Tips:

- Please book your own hotel room and travel directly. Information can be found at www.masstrans.org. Rooms must be booked by July 7, 2017. A hotel registration form is attached and must be completed.
- Please note that if you stay on Friday, there is a two night minimum and Saturday is required if you stay at Boyne Mountain.
- You can also register on line and pay by credit card.
- If you will be bringing guests with you, please fill out the guest registration form found online at www.masstrans.org, or on the back of this form.
- Hotel Room cancellations received after July 21, 2017 are non-refundable, but substitutions are acceptable.
- If you have questions, please email them to conference@masstrans.org.



MASSTrans Frontline Training Conference

Intensive Training Sessions:

RouteMatch: Dispatch Training Intensive

Nikki Russell | RouteMatch Software

PCTrans: Multiple Dispatch Intensive Trainings

Traci Tribley | PCTrans

Accident Investigation: For Manager & Supervisors

Tim Robbins | Michigan State Police

General Training Sessions:

Keynote Speaker, Rich Sampson, CTAA

PASS Training & Certification

CDL/Pre-Trip: Train the Trainer

Propane Troubleshooting

Bus Evacuation Training & Simulation

Mobility Device Securement

Opioid Crisis: Are you prepared for the nightmare?

HIPPA- Legal Advice on Conversations with Passengers

Common Passenger Health Conditions, Including Alzheimer's & Dementia

Advanced Automotive Electronics

Self Defense

CPR Certification

Using Positive Behaviors to Redirect Problem Passengers

Surviving Acts of Violence

Delivering Customer Service like a Pro

Syncromatics: Dispatch Software Overview



BOYNE MOUNTAIN RESERVATION FORM

Group Name: Michigan Association of Transportation Systems

Dates: August 9-13, 2017

Reservations must be made utilizing this form and be received by **July 7, 2017**. Reservation requests received after this date will be taken on a space available basis at current room rates.

When making travel arrangements, please note the check-in and check-out times are on the second page with the room descriptions. Check in and check out takes place at the Mountain Grand Lodge Front Desk for all room types.

Accommodations: Please indicate your 1st and 2nd lodging preference below. If room type requested is not available, the next available room type and rate will be confirmed. **We cannot guarantee specific rooms/units. All rooms are non smoking.**

ACCOMMODATIONS		
ROOM TYPE	ROOM RATES	INDICATE 1ST & 2ND CHOICE
Edelweiss Lodge	\$89.00	
Boynehof Suite	\$105.00	
Clock Tower Lodge	\$105.00	
MGL King/Parlor/2 Queens	\$135.00	
MGL One Bedroom Suite	\$195.00	
MGL Two Bedroom Suite	\$245.00	

Rates are based on the European Plan which includes lodging only. Rates are per room per night.

Rates and a 9% Resort Services Fee are subject to a 6% Michigan State Sales and Use Tax. Rates are also subject to a 5% Local Lodging Assessment.

Boyne Mountain Resort has a two-night minimum on weekends (Friday and Saturday night).

PLEASE PRINT

ARRIVAL DAY/DATE: _____

DEPARTURE DAY/DATE: _____

SHARE WITH: _____

NUMBER OF ADULTS IN PARTY: _____

NUMBER OF CHILDREN IN PARTY: _____

AGES OF CHILDREN 18 & UNDER: _____

NAME: _____

COMPANY: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE / BUSINESS: _____

PHONE / HOME: _____

*E-MAIL ADDRESS: _____

**Room confirmations will be e-mailed within 48 hours of receipt of reservation.*

BOYNE REWARDS #: _____

**SPECIAL REQUESTS: _____

***BOYNE does its best to accommodate requests, but cannot guarantee them.*

PAYMENT METHOD

CHECK ENCLOSED \$ _____

American Express Visa MasterCard Discover

CREDIT CARD # _____ Expiration Date _____

SIGNATURE: _____ Security Code _____

*All reservations must be guaranteed by check or credit card deposit.
Credit card imprint is required at check-in for all guests.*

Reservations can be made by calling, on-line, mail or fax

BOYNE
 Central Reservations Department
 P.O. Box 19
 Boyne Falls, MI 49713
 Phone: 1.800.462.6963
 Fax: 231.549.6844
 On-Line: www.boyne.com
 Booking Code: 10T2MC

Deposits: A deposit equal to the first night's lodging is required with each reservation. Please make check or money order payable to Boyne USA Resorts or include a credit card number. The card will be charged upon receipt of form. Do not send cash.

Cancellation Policy: Cancellation and changes affecting arrival/ departure dates must be made 7 days prior to arrival date in order to receive refund of deposit, less a \$10.00 administrative fee.

Tax exempt individuals: Please present the state tax exempt form 3372 at check in. **NOTE:** Personal funds are not exempt from state tax or local assessments.



BOYNE MOUNTAIN ROOM DESCRIPTIONS

Clock Tower Lodge

One King or Queen/Queen beds, mini fridge, and bathroom. The Clock Tower Lodge observes a 5:00pm check-in and 1:00pm check-out.

Clock Tower Lodge Suite

One King and two Twins OR two Queens and sofa sleeper with wetbar and refrigerator. The Clock Tower Lodge observes a 5:00pm check-in and 1:00pm check-out.

Edelweiss Lodge

King OR two Queen or a Queen and a Twin rooms. The Edelweiss observes a 5:00pm check-in and 1:00pm check-out.

Boynehof Suites

Two Queen beds with wetbar and refrigerator. The Clock Tower Lodge observes a 5:00pm check-in and 1:00pm check-out.

Innsbruck Parlor

One queen bed, one sofa bed, bathroom, wet bar (microwave/mini fridge) and electric fireplace. The Mountain Grand Lodge observes a 5:00pm check-in and 11:00am check-out.

Innsbruck Queen

Two queens, bathroom (shower only) and wet bar (mini fridge). The Mountain Grand Lodge observes a 5:00pm check-in and 11:00am check-out.

Zermatt King

One king bed, bathroom (shower), in room whirlpool tub, wet bar (mini fridge), and balcony. The Mountain Grand Lodge observes a 5:00pm check-in and 11:00am check-out.

Saalbach Suite

One bedroom suite with two queens in bedroom upstairs, one sofa bed in living room, two bathrooms, wet bar (fridge) and electric fireplace. The Mountain Grand Lodge observes a 5:00pm check-in and 11:00am check-out.

Arlberg Suite

One bedroom suite with one king in bedroom upstairs and in room whirlpool tub, one sofa bed in living room, two bathrooms, wet bar (microwave/mini fridge), electric fireplace and balcony. The Mountain Grand Lodge observes a 5:00pm check-in and 11:00am check-out.

Zermatt Two Bedroom Suite

Two bedroom suite with one king in master bedroom, two queen beds in second bedroom, and bath (tub) all upstairs with one sofa bed in living room, bath (shower), kitchen with table and four chairs, and electric fireplace. The Mountain Grand Lodge observes a 5:00pm check-in and 11:00am check-out.

Alternative Lodging Information:

http://www.charlevoixcounty.org/county_parks_department/whiting_park.php

<https://www.midnrreservations.com/YOUNGSTAEPARK>

http://business.petoskeychamber.com/list/QL/lodging-travel-15?_ga=1.118736074.272395779.1491413164

Please Note: MASSTrans only has negotiated conference rates with Boyne Mountain. If you would like to stay at one of these alternate locations, please contact the properties directly for rate information and availability.